Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for TTM Virginia, Inc.

Date filed:

February 29, 2008

Name of company covered by this certification: TTM Virginia, Inc.

Form 499 Filer ID: 826835

Name of signatory:

Kurt C. Maass

Title of signatory:

Vice President - Finance

I, Kurt C. Maass, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year. The company has no information with respect to the processes pretexters are using to attempt to access CPNI, and what additional steps companies are taking to protect CPNI beyond those required by the Commission.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed	Ut Man
Ü	Kurt C. Maass
Date _	2.28.08

Attachment CPNI Policies and Procedures Telecom Transport Management, Inc.

- 1. Telecom Transport Management, Inc. is the sole parent company of carrier TTM Virginia, Inc. (collectively "TTM"). TTM is a carrier's carrier providing wireless backhaul to wireless carriers and does not provide telecommunications services directly to end user customers.
- 2. TTM may use, disclose, or permit third party access to CPNI without prior customer approval, only under limited circumstances. TTM may use, disclose, or permit access to CPNI to provide services to which its customers already subscribe, and it is the current policy of TTM that customers' CPNI will not be provided to any third parties, nor does TTM use or allow third party access to CPNI, in any circumstances in which prior customer approval will be required. TTM also does not currently engage in outbound marketing or cross-marketing that utilizes CPNI, or that otherwise requires prior customer approval.
- 3. If TTM personnel seek to use CPNI for any sort of marketing purposes, they must first obtain appropriate approval by supervisory management and legal personnel and will comply with applicable recordkeeping requirements. Furthermore, with respect to use, disclosure, and access to CPNI within a TTM customer's total services, all employees, contractors and consultants employed or engaged by TTM are required to sign, as a condition of employment or engagement, statements of confidentiality and non-disclosure pertaining to all confidential proprietary information, including CPNI. Noncompliance with TTM's CPNI policies can subject employees to disciplinary action up to and including termination.
- 4. CPNI may be used or disclosed to third parties, without customer approval, for the following purposes:
 - billing and collection;
 - administrative customer care services;
 - maintenance and repair services;
 - to protect TTM's rights or property, or to protect users of TTM's services and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, such services;
 - responding to a lawful law enforcement request for such information; or
 - use of aggregate customer information i.e., collective data relating to a group or category of TTM services or customers from which individual identities and characteristics have been removed.
- 5. TTM has taken reasonable measures to protect against attempts to gain unauthorized access to CPNI. TTM may not disclose CPNI based on customer-initiated contact by telephone or online to any entity without proper authentication. TTM is a carrier's carrier and TTM does not have access to its customers' call detail information,

but will provide CPNI over the phone only if the customer provides proper authentication. Customers' online access to their CPNI requires a password (although as a small entity, TTM is subject to a June 8, 2008 deadline with respect to this requirement). As a carrier's carrier, TTM does not provide CPNI to customers at the retail store level. Customers are notified via mail to the address of record of changes in account information, including password, backup authentication method, online account or address of record.

- 6. TTM will timely notify law enforcement and customers of any breach of its customers' CPNI in accordance with FCC rules. Records of any breaches discovered will be maintained for a minimum of two years.
- 7. Any proposed or desired use of CPNI inconsistent with these Policies and Procedures must be approved by TTM senior management and subject to appropriate legal review to ensure that such use is consistent with FCC rules.
- 8. All employees and contractors are required to review and acknowledge understanding of this policy in writing on an annual basis.